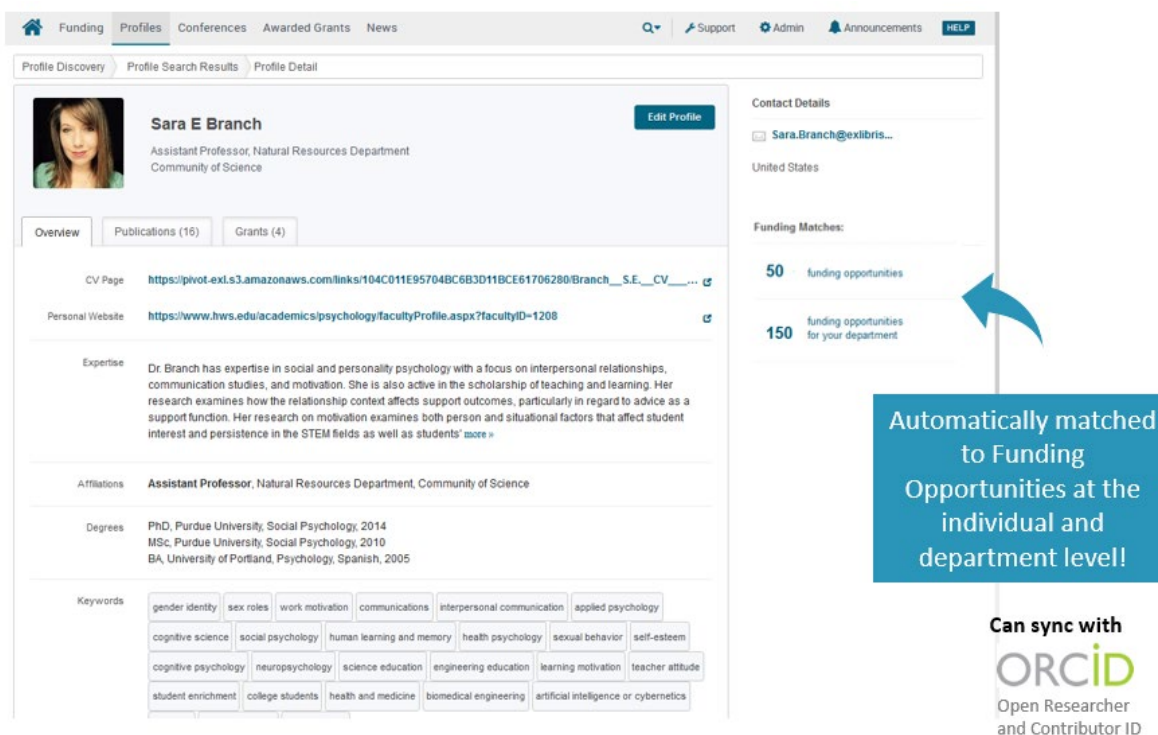


Pivot-RP

FAQs about Profiles in Pivot-RP for Researchers and Administrators

What are Pivot-RP Profiles? How are profiles used in Pivot-RP?

Pivot-RP includes researcher profiles for the purpose of recommending relevant funding opportunities for researchers and faculty. Researchers who claim their profile will get a weekly funding alert which automatically includes the latest funding opportunities that Pivot-RP thinks would be relevant for the researcher based on the information contained within their profile. Pivot-RP profiles also help the research office share the right funding opportunities with the right researchers and profiles also allow researchers to discover potential collaborators.



The screenshot displays a user profile for Sara E Branch, an Assistant Professor at the Natural Resources Department of the Community of Science. The profile includes contact information, a CV page link, a personal website, expertise details, affiliations, degrees, and a list of keywords. On the right side, under 'Funding Matches', there are two entries: '50 funding opportunities' and '150 funding opportunities for your department'. A blue arrow points from a text box to the '150 funding opportunities for your department' entry. The text box contains the text: 'Automatically matched to Funding Opportunities at the individual and department level!'. Below the text box, there is a logo for 'Can sync with ORCID Open Researcher and Contributor ID'.

– Researchers are automatically matched to relevant funding opportunities based on the biographical information, keywords, publications and previous grants on their Pivot-RP profiles

Do researchers need to create their own profiles? How are Pivot-RP profiles created?

Researchers do not need to create their own profiles. Profiles are created by a Pivot-RP editorial team as part of the set-up of the Pivot-RP service.

Pivot-RP employs an editorial team that creates the profiles on behalf of your institution. The editorial team uses publicly available information from your institution's website (such as faculty directory, department webpages, existing profiles, etc.) to configure your organization hierarchy (colleges, schools, departments, etc.) and populates this with appropriate profiles. If desired, your institution may supply our editors with a list of faculty/researchers that should have profiles, but this is not required.

What information is included in Pivot-RP profiles?

Pivot-RP profiles include biographical information such as name, department, affiliation, contact information, an expertise statement and sometimes links to other publication pages or CVs for the researcher. In addition, profiles contain publications citations, publicly available awarded grant information and can include patents that belong to the researcher. Pivot-RP keywords can be added to profiles to help match profiles to funding opportunities.

Can researchers control what information is included in profiles? Can researchers opt out of having a profile?

Yes. Researchers can edit, delete or update all of the information that appears on their profile at any time. Researchers can assign a proxy or proxies to edit their profile on their behalf. Certain Pivot-RP administrators can also update and edit profile content.

Researchers that do not wish to have a profile, can request that their profile be deleted from Pivot-RP at any time. Researchers who do not have a profile can still search and discover funding opportunities in Pivot-RP, they just will not receive automated recommendations, nor will they appear as potential collaborator matches for the research office.

Where is the information on Pivot-RP profiles coming from? Do researchers need to update and maintain their profiles?

Biographical information on Pivot-RP profiles such as name, department, affiliations, expertise statement, or links to webpages is manually entered by a team of Pivot-RP editors who gather this information from your institution's public facing website.

Publications are automatically added to profiles through an algorithmic matching process that leverages publication information from ProQuest, Clarivate and Ex Libris library solutions. This process runs periodically throughout the year to help keep profiles up to date with minimal effort by researchers. Researchers can also manually add publications to profiles if desired via simple input tool which allows for adding individual publications or batch-uploading citations.

Awarded Grants are also automatically added to profiles through an algorithmic matching process that leverages the information in Pivot-RP's awarded grant database. Researchers can also manually add awarded grant information.

Patents information can be manually added by researchers.

Researchers can also choose to sync Pivot-RP profiles with ORCID profiles. If enabled Pivot-RP will automatically pull publication and awarded grant information from ORCID.

Who can view Pivot-RP profiles?

Pivot-RP profiles are only visible to authenticated users of the Pivot-RP service. Users who do not have an institutional subscription to access Pivot-RP will not see profile data.

Pivot-RP allows users to not only search and find potential collaborators from within their own institution, but they can also expand their search to view profiles from our global profile database which includes profiles from Pivot-RP customers beyond their own institution.

Most Pivot-RP customers allow their profiles to be included in our global set of profile data. However, institutions can choose to only allow their profiles to be visible to others within their own institution.

What if we have privacy concerns with Pivot-RP profiles? Where is Pivot-RP profile data stored?

Pivot-RP profiles only contain publicly available information that comes from your institution's own web pages and other publicly available content such as publication citations and awarded grant information. Researchers, or proxies within the institution, can edit, delete and manage any of the content that appears on a profile. Individual researchers can opt out of having a profile and their information will be deleted from our service upon request.

More information about managing data privacy in Pivot-RP can be found here:

https://knowledge.exlibrisgroup.com/Pivot/Knowledge_Articles/Managing_Personal_Data_in_Pivot-RP

Pivot-RP does not include data directly from any HR systems or grant management systems.

Pivot-RP does not sell or share profile information with third parties.

Pivot-RP profile data is stored and managed in AWS data centres located in Germany to adhere with the latest European data protection recommendations.

Why should researchers claim their profile? How do researchers claim their profile?

Pivot-RP profiles are initially created by the Pivot-RP editorial team on behalf of the institution. When an individual researcher creates a user account for Pivot-RP and logs into the system for the first time, they are prompted to "claim their profile." If an existing profile matches the user's name, the researcher can select "this is me" to claim their profile. Pivot-RP will then send an email to the researcher to verify they are the owner of the profile selected.

Once a profile is claimed, then the researcher will be able to edit any of the content on the profile. In addition, claiming the profile will activate the Pivot-RP weekly advisor alert funding recommendations. Funding recommendations are visible within the Pivot-RP application and, in addition, the researcher can choose to have the alerts sent via email.

How can we improve the funding opportunity recommendations generated via Pivot-RP profiles?

Improving the richness of the content on the Pivot-RP profile can go a long way to generating more relevant funding recommendations. The easiest way to improve funding recommendations is to add one or more Pivot-RP keywords to the profile and ensure that you have some relevant content in your expertise statement.

Adding at least one publication to a profile, or, simply adding a link to an existing CV or publication page will greatly help our matching algorithms automatically add more publications and grants to your profile. More publication and grant content on a profile will also increase relevant recommendations and increases the chances you will be discovered in searches for potential collaborators.

Can profiles be linked with ORCID?

Yes, Pivot-RP allows researchers to sync their ORCID profile with their Pivot-RP profile. Once the ORCID profile is synced, Pivot-RP will automatically pull publication and grant information from ORCID into the Pivot-RP profile. This means that researchers who are actively updating their ORCID profile do not need to also maintain publications on their Pivot-RP profile.

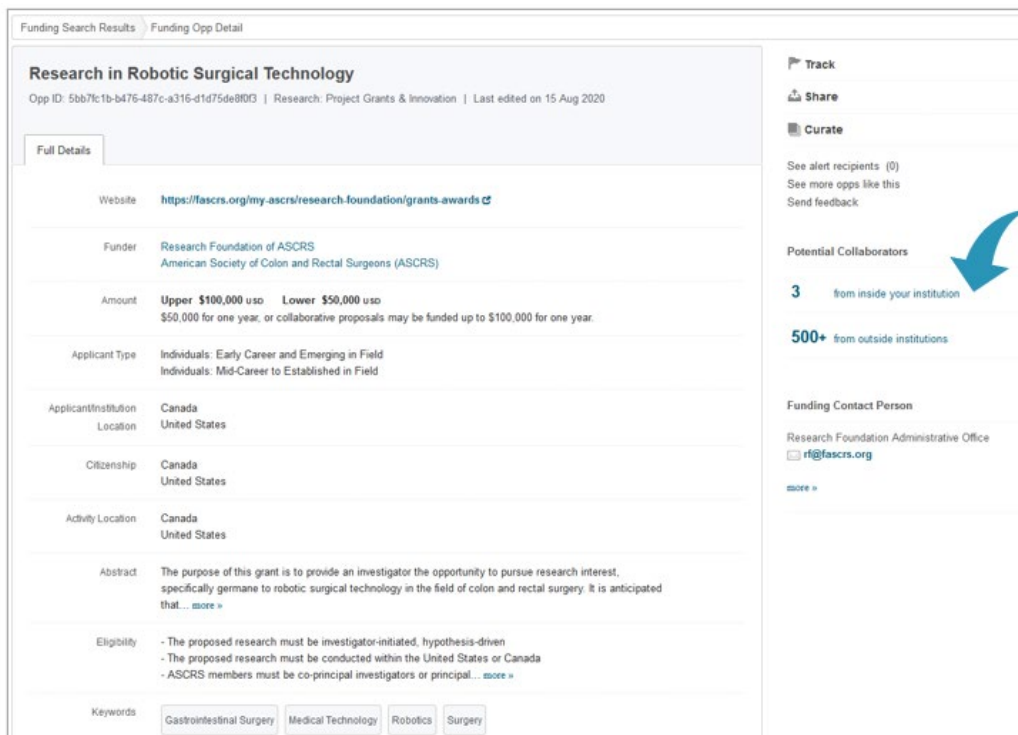
Are Pivot-RP profiles used by my institution for tenure, promotion, or other decisions?

No. Pivot-RP profiles are intended to be used solely for the purpose of provided relevant funding recommendations and for discovering potential collaborators. Pivot-RP profiles do not integrate with your institutions HR systems, nor do they provide a complete representation of your academic and professional achievements. The goal of Pivot-RP profiles is to capture enough information about the researcher to proactively provide automated, relevant funding recommendations.

Where can I learn more about Pivot-RP profiles?

The following short videos provide more information on working with profiles:

- Setting up your Pivot-RP account and claiming your profile: <https://youtu.be/cETohWNHQAs>
- Updating your Pivot-RP profile: <https://youtu.be/o0Pk8Jp88lc>



The screenshot displays a funding opportunity page titled "Research in Robotic Surgical Technology". The page includes a "Full Details" tab and various fields such as Website, Funder, Amount, Applicant Type, Applicant Institution Location, Citizenship, and Activity Location. The "Potential Collaborators" section is highlighted with a blue callout box that says "Automatically Matched to Researcher Profiles!".

–When viewing individual funding opportunities in Pivot-RP, the service suggests researchers at your institution that might be a good match for the opportunity based on the content of their profiles